



## GLOSSARY

### CSR (Corporate Social Responsibility)

It is seen as a method about how sustainability-related goals and objectives are integrated and embedded into organizational and business activities, and about the impacts those activities have. We go beyond the limits of the traditional CSR agenda to include Accountability and Ethical issues.

### Foresight

Our strategic foresight process is inspired by the “Foresight Infused Strategy” framework by Maree Conway, according to which Strategy is designed around strategic thinking that connects the future with today.

### Futures

We consider building the Future as a result of human action, which makes it possible that the future is designed and modified proactively.

Our selection of futures methods is based on the “integral futures approach enquiry”. This perspective leads to choices about particular forms of practice.

### Insight

It is the ability to discern the significance and meaning behind a particular situation.

### Learning Journey

A Learning Journey is based on learning activities and opportunities for professionals to reflect and apply new insights to their daily work. Tools like assessments, micro-learning, face-to-face seminars, apps, videos, and meetings let professionals learn, explore, engage and connect. Instead of a one-time learning initiative, a Learning Journey maintains momentum for meaningful change and ongoing dialogue.

### SIAM

SIAM is a layer of management of, and control over, a number of third-party suppliers, and there are four main models which can be used.

<https://www.itsmf.co.uk/service-integration-and-management-siam-how-does-it-all-work/>

## Resilience

Resilience has been conceptualized quite differently across studies and it has been operationalized quite differently. Five lines of enquiry, view resilience as (1) organizational responses to external threats, (2) organizational reliability, (3) employee strengths, (4) the adaptability of business models or (5) design principles that reduce supply chain vulnerabilities and disruptions.

## Resilience in Organizations

It is the ability that an organization has to quickly adapt to disruptions while maintaining continuous operations as well as safeguarding stakeholders.

**Sustainability** is viewed as a goal that relies upon balancing environmental, economic, and social components and upon committing to continuous improvement.

## Sustainable Development

- Is a framework, to examine the world as a whole system;
- Is a process of Change and Transformation, a pathway to Sustainability & Corporate Social Responsibility, meaning Corporate Responsibility.